

Software Update Instruction

The software update will update your device and optimize its functionality.

These instructions describe how to update the firmware for the

- Coach smartRadio Gen2 (7620210052)
- Coach smartPanel Gen2 (7620210051).

You will find the software package required for this on the Internet at:

<http://downloads.bosch-carmultimedia.net>

Besides the “series” Software we will also provide the “CBC” Software online.

The CBC Software is only for mixed-usage of Gen1- and Gen2-devices of the smartInfotainment series foreseen.

Usage of **CBC**-Software (Cross-Backward Compatibility):

SmartRadio Gen1 with SmartPanelGen2: CBC-Version of SmartPanel Gen2 needed!

SmartRadio Gen2 with SmartPanelGen1: CBC-Version of SmartRadio Gen2 needed!

SmartRadio Gen2 with SmartPanelGen2: No CBC-Version allowed! Please use only "Series"-Software!

Step by step instruction

To install the software update, you will need

- a computer with Internet access,
- a USB interface,
- a suitable USB-C data medium (min. 16 MB / max. 64 GB; FAT / FAT32 / NTFS)

To update your device firmware successfully, please carry out the following steps:

1. File download and preparation of the USB data medium

Download the corresponding software from the Bosch website

<http://downloads.bosch-carmultimedia.net> to the PC.

Note:

You will find the latest software under the device name or type number:

- Coach smartRadio Gen2: for example, 7620210052
- Coach smartPanel Gen2: for example, 7620210051

Copy the bin-file to the root folder of the USB-C data medium.

2. Carrying out the software update

Important notice

Make sure that the power supply of the device is neither interrupted nor interfered with during the update procedure.

- Turn on the Coach smartRadio or Coach smartPanel.
- Connect the USB-C data medium to the device.

The device will recognize the software package automatically.

The device display will briefly display the prompt “SW Update?”

and then the option «No».

- select the option «Yes» via keys “up”/”down”.
- Press the **ok** key to confirm your choice and begin the update procedure.

Note

If you want to stop the update procedure, choose and confirm the option «No».

The various steps of the update procedure will appear successively in the display. The proportional progress is indicated for each step. The entire update procedure lasts approximately 10 minutes (including reboot). Afterwards, the product will turn itself off automatically.

Remove the USB data medium while the device is still off. The next time the device is turned on, it will start with the new software.

Additional information about our products is available on our website:

www.bosch-professional-systems.com.